



## **Gardening Groups WhatsApp - Code of Conduct**

When you sign up to Volunteer you can opt in to be contacted via WhatsApp. Some of our regular Gardening Groups have a WhatsApp group that is regulated by a member of BOST staff.

These WhatsApp groups are a place to discuss Volunteer activities, share stories or experiences of your time volunteering and other information that may be relevant to your volunteer role.

This is a welcoming and safe group: thank you to everyone who makes it so by keeping communications friendly and positive.

If you do have concerns, complaints or criticisms, rather than voicing them here please email [volunteer@bost.org.uk](mailto:volunteer@bost.org.uk) or Marta ([marta@bost.org.uk](mailto:marta@bost.org.uk)).

If you feel there is a safeguarding issue connected to the garden or your role, please email [marta@bost.org.uk](mailto:marta@bost.org.uk).

Everyone in this WhatsApp Group agrees to:

- freely express their opinions but not personalise issues.
- behave in a reasonable, respectful and polite manner

Verbal abuse or abusive behaviour will not be tolerated and those involved will be removed from the group by the group admin.

Should members feel the behaviour of the group admin falls short of that expected – please email [marta@bost.org.uk](mailto:marta@bost.org.uk) to raise a complaint.